

# Shahd Al Hamadsheh

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## Summary:

Ambitious to build a long-term career where I can effectively contribute my skills, experience, with the best use of my dedication, determination, and resourcefulness. Which also ensure me the opportunity of my growth and advancement through the organization's growth, possessing competent Technical Skills. Seeking for a position that, allow me to give the best quality service and demonstrate the competence that satisfies the interest of the company.

## Competencies, knowledge, and skills

Adaptability  
Integrity  
Logical Mind

MS Office  
Business Writing  
Leadership

Organizational Skills  
Communication Skills  
Events Management

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## Education:

B.A Cultural Resources Management - 2016  
Cultural Resources Department  
Hashemite University

## Language:

Arabic: Native  
English: Good

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## Professional Experience:

### Taj Lifestyle center (Al-Tajamouat for Touristic Projects):

**Feb 2021 – Present**

- Customer Care Representative and Social Media Support

### Zero Size Gym:

**Jul 2019 – Jan 2020**

- Receptionist

### City Mall:

**Jul 2016 – Apr 2017**

- Customer Care Representative

## Trainings, Courses, and Internships:

- Volunteer in the capacity of assistant education at Children Museum.
- Amadeus course: Planning and booking air tickets (August-2016) .
- Certified as participant and organizing team in the national conference " Tourism Security Requirements: Reality and Ambition" Organized by Tourism Police Department and Queen Rania Faculty of Tourism and Heritage (October 2015).
- Certified as attendant and organizing team in the first international conference "Tourism management and heritage conservation" Organized by Queen Rania Faculty of Tourism and Heritage with the scientific research support fund and the Ministry of Higher Education (March 2016). Skills

References are available upon request.