

# BILAL ABU HANTASH

## Operation Manager

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### LINKEDIN - PROFILE

Confident Coffee Expert and Barista with more than 9 years of progressive experience in specialty coffee that require extensive knowledge, including developments.

### CONTACTS:



+962 79 9582320



bilalalazzam@gmail.com



Jordan, Amman

### EDUCATION:

- October Six University | Egypt  
B.S. Business/Managerial Economics, 2011  
GPA 3.32/4
- Shaw Academy | Ireland  
Diploma. Digital Marketing, 2016  
Grade Distinction

### SKILLS:

#### PERSONAL

- Leadership
- Teamwork
- Communication
- Creativity & Innovation

#### TECHNICAL

- Microsoft Office
- Latte Art
- Visual Merchandising
- Hardware Calibration.

### PROFESSIONAL EXPERIENCE:

Coffee Shop Manager

Starbucks . Full-time

July 2011 - Present

- Sales Consultant

Burberry . Part-time

July 2015 - Feb 2017

- Assistant Store Manager

Alyasra Fashion . Part-time

July 2013 - July 2015

- Barista

Costa Coffee . Part-time

July 2007 - July 2011

### TRAINING & CERTIFICATIONS:

- The 7 habits of highly effective people
- Basic food safety
- Advanced selling skills
- HACCP

### AWARDS & RECOGNITIONS:

- Best store in service performance
- Best Sales Person
- Championship 2017 Regional Winner
- Jospex Winner
- Horeca Winner