



Address: Amman-Jordan
Mobile1: +962 791039075
E-mail: shahednasser1997@gmail.com

Shahd Mahmoud Naser

Personal

Date of birth: September 21st, 1997.

Information

Marital Status: Single.

Nationality: Jordanian.

Place of Birth: Amman-Jordan.

Profile

I am Look forward to work in an excellent & challenging environment and well – organized firm. I have good management skills as well as ability to carry out tasks independently. I have a great desire to employ my capabilities for your reputed company and to get more from you, as well as to enhance my experience in professional way and climb up the ladder.

Experience

Mar 2018 - Sep 2018

Even Point

Sales associates

Main responsibilities:

- Provide outstanding customer experiences.
- Achievement of personal sales and metric goals.
- Opening and closing procedures.
- Encourage services provided by the company.
- Greet customers and ensure that they are served in a timely manner and in compliance with quality and customer service standards.

Education

BA Degree of Business Economy

2017 - 2021

University of Jordan

IT - Tawjihi (Secondary Study)

2016

Training Courses

- digital wallet training in (KAFD Office For Training) second semester 2020-2021.
- Negotiation skills in companies and institutions, second semester 2020-2021 (KAFD Office For Training).
- Staff preparation course, second semester 2020-2021 (KAFD Office For Training).

Skills

- Excellent communication skills
- Good knowledge in using Microsoft Office.
- Delivering a high standard of client service
- Ability to approach and identify customer's needs.
- Planning and Organizing.
- Able to work under pressure, Active teamwork, and ability to solve problem

Language

- **Arabic** language as a mother tongue.
- Good in **English** language.

References

- Available Upon Request.